

Cowans Direct Ltd strongly believe that businesses are responsible for achieving good environmental practice and operating in a sustainable manner.

We are therefore committed to reducing our environmental impact and continually improving our environmental performance as an integral and fundamental part of our business strategy and operating methods.

It is our priority to encourage our customers, employees, suppliers and all business associates to do the same. Not only is this sound commercial sense for all; it is also a matter of delivering on our duty of care towards future generations.

Our policy is to-

- **Wholly support and comply with or exceed the requirements of current environmental legislation and codes of practice.**
- **Reduce waste going to landfill to a minimum and then reuse or recycle as much as possible where available. Reduce and eliminate single use plastics where possible.**
- **Minimise energy and water usage in our buildings, vehicles and processes in order to conserve supplies, and minimize our consumption of natural resources, especially where they are non-renewable.**
- **Operate and maintain company vehicles with due regard to environmental issues as far as reasonably practical and encourage the use of alternative means of transport and car sharing as appropriate.**
- **Apply the principles of continuous improvement in respect of air, water, noise and light pollution from our premises and reduce any impacts from our operations on the environment and local community.**
- **As far as possible purchase products and services that do the least damage to the environment and encourage others to do the same.**
- **Assess the environmental impact of any new processes or products we intend to introduce in advance.**
- **Ensure that all employees understand our environmental policy and conform to the high standards it requires.**
- **Address complaints about any breach of our Environmental Policy promptly and to the satisfaction of all concerned.**
- **Update our Environmental Policy annually in consultation with staff, associates and customers.**

To reinforce our ongoing commitment to protecting the environment, we have introduced our Blue Marble initiative, which is a pro-active and ever evolving program of services, products and policies aimed at ensuring our activities are as Planet Friendly as possible.