

initiative

100% WARRANTY

Initiative warrants each printer consumable to be free of defects in both material and workmanship for a period of two years from date of purchase.

All Initiative cartridges have been manufactured under stringent quality control standards and extensively tested to meet all high quality printer requirements.

Initiative will, at its option replace the product free of charge or refund the purchase price of any of its products found to be defective during the warranty period.

Initiative also warrants that providing the printer consumables have been used according to the OEM's recommended written conditions of use and operated within the OEM's specifications, the product will not cause damage, abnormal wear or deterioration to any printer designed to use a consumable of such a type.

If a defect in an Initiative printer consumable causes damage to such a printer, Initiative will reimburse the full amount of the cost of the repair, but not consequential loss, howsoever arising providing always that

1. The customer immediately notifies Initiative in writing of the nature and cause of the damage.
2. Initiative reserves the right to inspect any printer using an independent assessor.

Initiative's liability hereunder shall be limited to replacement or reimbursement as provided above.

This warranty is exclusive, and in lieu of all other warranties, expresses or implied, including warranties of merchantability and fitness for a particular purpose.